

Century Link 1545 PAV Shoman Padsto, VA 96320 1 diaptione (556) 567 5282 54550865 (566) 598 5643 Michael Chiky Centurylasi com

Michael Cini Hanager Area Opératinas - Nedlovest Region

December 12, 2014

Charles Woodruff, Chairman Quileute Tribe P.O. Box 279 La Push, Washington 98350-0279

Dear Chairman Woodruff,

CenturyLink values its ongoing relationship with the Quileute Tribe and the opportunities we have had this year to work together to meet the needs of CenturyLink's customers located on Tribal lands. CenturyLink is striving to maintain a positive relationship with members of the Quileute Tribe through ongoing communications and, as appropriate, periodic meetings.

In late 2011, the Federal Communications Commission ("FCC") initiated steps to reform and modernize the federal universal service support system to ensure that robust, affordable voice and broadband service are available to Americans throughout the nation including those residing on Tribal lands. In accord with the FCC's actions, late last year CenturyLink requested a meeting with representatives of your Tribal Government/Council to discuss the planning and potential deployment of services on Tribal lands as well as other areas of interest specific to conducting business on your Tribal lands. The FCC has advised that the following topics be discussed: (1) deployment planning with a focus on Tribal community anchor institutions; (2) feasibility and sustainability planning; (3) marketing services on Tribal lands; (4) rights-or-way processes, land use permitting, facilities siting, environmental and cultural preservation review process; and (5) Tribal business and licensing requirements.

In the Matter of Connect America Fund; A National Broadband Plan for Our Future; Establishing Just and Reasonable Rates for Local Exchange Carriers; High-Cost Universal Service Support; Developing an Unified Intercarrier Compensation Regime; Federal-State Joint Board on Universal Service; Lifetine and Link-Up; Universal Service Reform - Mobility Fund, WC Docket Nos. 10-90, 07-135, 05-337, 03-109, CC Docket Nos. 01-92, 96-45, GN Docket No. 09-51, WT Docket No. 10-208, Report and Order and Further Notice of Proposed Rulemaking, FCC 11-161, 26 FCC Red 17663 (rel. Nov. 18, 2011) (USF/ICC Transformation Order). The USF/ICC Transformation Order can be accessed on the FCC's website via the following weblink: http://fiallfoss.fce.gov/edocs-public/attachmatch/FCC-11-161A1_Red.pdf.

In furthering our goal of strong cooperative relationships with our Tribal customers, and the FCC's goal of comprehensive engagement with Tribal authorities regarding telecommunications services, CenturyLink would like to once again extend an opportunity to meet with the Quilcute Tribe at your convenience.

For your convenience, I am attaching a reply form and envelope to facilitate the return of your response. The reply provides the opportunity for you to identify the Tribal representatives that would attend the meeting as well as identify issues of interest to you regarding CenturyLink and the services we provide. Please respond at your earliest convenience so that we can set a meeting date. My office will be pleased to coordinate the scheduling of our face-to-face meeting and work to identify additional CenturyLink personnel as needed to address your specific issues.

Please contact Tina Seymour at (253) 851-1310 or Tina. Seymour@centurylink.com with any questions you may have regarding this letter. We at CenturyLink look forward to meeting with the Quileute Tribe and to continuing a strong relationship that is beneficial to all involved.

Sincerely,

Michael Cini

Area Operations Manager

Tribal Outreach Checklist

Tribal Contact Information	
Tribe/Pueblo Name:	Quileute Indian Tribe
Contact Name:	Charles Woodruff
Contact Position:	Chairperson
Contact Phone No.:	360.374.6163
Date Initial Contact:	

Response to Outreach Requests	
Date of Response:	
If no response, date of Follow-up:	
Outcome of Follow- up if any:	

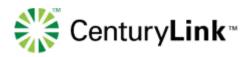
Meeting Attendance	
Date:	
List of those in attenda	nce:

Needs Assessment for Tribal Community Anchor Institutions	
Services currently offered	
Deployment plans on Tribal land	
Timeline for provision of services on Tribal lands	
Opportunities to partner with Tribal Authorities	

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Other marketing	
service discussion	

Compliance with Tribal Business and Licensing Requirements	
Tribal and business	
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requirements	
Rights-or-Way Issues	
Land use Permitting	
Facilities Siting	
Environmental	
Reviews Cultural	
Preservations	
Reviews	
	Follow up Items



Reply to CenturyLink's Request for Meeting

CenturyLink Representative's Contact Information	
Name:	Michael Cini
Title:	Manager Area Operations
Phone Number:	360-697-5282
Address:	1545 NW Sherman, Poulsbo, WA 98370
Email:	michael.cini@centurylink.com

Primary Tribal Representative's Contact Information – Quileute Tribe

Name:	
Title:	
Phone Number:	
Address:	
Email:	
Addi	tional Tribal Representative's Contact Information (If needed)
Name:	
Title:	
Phone Number:	
Address:	
Email:	
Name:	
Title:	
Phone Number:	
Address:	
Email:	
Name:	
Title:	
Phone Number:	
Address:	

Email:

Proposed Dates for Face-to-Face Meeting(s)	
When:	
Where:	
Alternative Dates:	

Tentative Agenda/Topics for Discussion for Proposed Meeting
Please Return This Completed Form To:
riease ketuili Illis Completed Form 10.
Tina Seymour
CenturyLink
8102 Skansie Ave
Gig Harbor, WA 98332
Fax: 253-851-1358
tina seymour@centurylink.com



CenturyLink

126 S 1st St Montesano, Washington 98563 Telephone: (360) 249 0550 Facsimile: (360) 249 0555 Ross Skinner@Centurylink.com

Ross Skinner Manager Area Operations – Northwest Region

November 26, 2014

Fawn Sharp, President Quinault Indian Nation P.O. Box 613 Taholah, Washington 98587-0189

Dear President Sharp,

CenturyLink values its ongoing relationship with the Quinault Indian Nation and the opportunities we have had this year to work together to meet the needs of CenturyLink's customers located on Tribal lands. CenturyLink is striving to maintain a positive relationship with members of the Quinault Indian Nation through ongoing communications and, as appropriate, periodic meetings.

In late 2011, the Federal Communications Commission ("FCC") initiated steps to reform and modernize the federal universal service support system to ensure that robust, affordable voice and broadband service are available to Americans throughout the nation including those residing on Tribal lands. In accord with the FCC's actions, late last year CenturyLink requested a meeting with representatives of your Tribal Government/Council to discuss the planning and potential deployment of services on Tribal lands as well as other areas of interest specific to conducting business on your Tribal lands. The FCC has advised that the following topics be discussed: (1) deployment planning with a focus on Tribal community anchor institutions; (2) feasibility and sustainability planning; (3) marketing services on Tribal lands; (4) rights-or-way processes, land use permitting, facilities siting, environmental and cultural preservation review process; and (5) Tribal business and licensing requirements.

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In furthering our goal of strong cooperative relationships with our Tribal customers, and the FCC's goal of comprehensive engagement with Tribal authorities regarding telecommunications services, CenturyLink would like to once again extend an opportunity to meet with the Quinault Indian Nation at your convenience.

For your convenience, I am attaching a reply form and envelope to facilitate the return of your response. The reply provides the opportunity for you to identify the Tribal representatives that would attend the meeting as well as identify issues of interest to you regarding CenturyLink and the services we provide. Please respond at your earliest convenience so that we can set a meeting date. My office will be pleased to coordinate the scheduling of our face-to-face meeting and work to identify additional CenturyLink personnel as needed to address your specific issues.

Please contact Karen Easter at (360) 249-0552 or Karen. Easter@centurylink.com with any questions you may have regarding this letter. We at CenturyLink look forward to meeting with the Quinault Indian Nation and to continuing a strong relationship that is beneficial to all involved.

Sincerely,

Ross Skinner

Ros Mu

Area Operations Manager

Tribal Outreach Checklist

Tribal Contact Information	
Tribe/Pueblo Name:	Quinault Indian Nation
Contact Name:	Fawn Sharp
Contact Position:	President
Contact Phone No.:	360.276.8311
Date Initial Contact:	

Response to Outreach Requests	
Date of Response:	
If no response, date of Follow-up:	
Outcome of Follow- up if any:	

Meeting Attendance		
Date:		
List of those in attendance:		

Needs Assessment for Tribal Community Anchor Institutions	
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Land use Permitting		
Facilities Siting		
Environmental		
Reviews Cultural		
Preservations		
Reviews		
	Follow up Items	



Reply to CenturyLink's Request for Meeting

CenturyLink Representative's Contact Information	
Name:	Ross Skinner
Title:	Manager Area Operations
Phone Number:	360.249.0550
Address:	126 S 1 st St.; Montesano, WA 98563
Email:	ross.skinner@centurylink.com

Primary Tribal Representative's Contact Information – Quinault Indian Nation

Hamer	
Title:	
Phone Number:	
Address:	
Email:	
Addit	ional Tribal Representative's Contact Information (If needed)
Name:	
Title:	
Phone Number:	
Address:	
Email:	
Name:	
Title:	
Phone Number:	
Address:	
Email:	
Name:	
Title:	
Phone Number:	
Address:	

Email:

Proposed Dates for Face-to-Face Meeting(s)	
When:	
Where:	
Alternative Dates:	

Tentative Agenda/Topics for Discussion for Proposed Meeting
Please Return This Completed Form To:
,, ₋ ,
Karen Easter
CenturyLink
126 S. 1 st St
Montesano, WA 98563
Fax: 360.249.0555
karen easter@centurylink.com



CenturyLink
1600 7th Avenue,
Suite 1500. Seattle,
WA 98191
Phone: 206-345-3322
Fax: 208-348-5616
Sue.Anderson@Centurylink.com

Sue Anderson Vice President/General Manager — Seattle Market

May 21, 2014

Snoqualmie Tribe Shelley Burch, Chairperson PO Box 969 Snoqualmie, WA 98065-0969

Dear Chairperson Burch,

CenturyLink values its relationship with the Snoqualmie Tribe and the opportunity to provide services that meet the needs of CenturyLink's customers located on Tribal lands. CenturyLink is striving to maintain a positive relationship with members of the Snoqualmie Tribe through ongoing communications and, as appropriate, periodic meetings.

In late 2011, the Federal Communications Commission ("FCC") initiated steps to reform and modernize the federal universal service support system to ensure that robust, affordable voice and broadband service are available to Americans throughout the nation including those residing on Tribal lands. In accord with the FCC's actions, CenturyLink is requesting a meeting with representatives of your Tribal Government/Council to discuss the planning and potential deployment of services on Tribal lands as well as other areas of interest specific to conducting business on Tribal lands. The FCC has advised that the following topics be discussed: (1) deployment planning with a focus on Tribal community anchor institutions; (2) feasibility and sustainability planning; (3) marketing

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services on Tribal lands; (4) rights-or-way processes, land use permitting, facilities siting, environmental and cultural preservation review process; and (5) Tribal business and licensing requirements.

In furthering our goal of strong cooperative relationships with our Tribal customers, and the FCC's goal of comprehensive engagement with Tribal authorities regarding telecommunications services, CenturyLink would like to extend an opportunity to meet with the Snoqualmie Tribe at your convenience.

For your convenience, I am attaching a reply form and envelope to facilitate the return of your response. The reply provides the opportunity for you to identify the Tribal representatives that would attend the meeting as well as identify issues of interest to you regarding CenturyLink and the services we provide. Please respond at your earliest convenience so that we can get a meeting date scheduled. Karen Easter will coordinate the scheduling of our face-to-face meeting and work to identify additional CenturyLink personnel as needed to address your specific issues.

Please contact CenturyLink at 206-345-3322 or <u>sue.anderson@centurylink.com</u> with any questions you may have regarding this letter. We at CenturyLink look forward to meeting with the Snoqualmie Tribe and to continuing a strong relationship that is beneficial to all involved.

Thank you for your attention.

Sue Anderson

Sue Anderson

Vice-President/General Manager



Reply to Conjuny ink's Remuest for Meeting

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Name:	Sue Anderson
Title:	Vice President/General Manager
Phone Number:	206-345-3322
Address:	1600 7 th Ave, #1500, Seattle, WA 98191
Email:	Sue.anderson@centurylink.com
Name:	
Title:	
Phone Number:	
Address:	
Email:	
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Name:	
Title:	
Phone Number:	
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When:	
Where:	
Alternative Dates:	
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Sue Anderson CenturyLink 1600 7th Ave #1500 Seattle, Washington 98191



CenturyLink 1600 7th Avenue, Suite 1500 Seattle, WA 98101 (206) 345-3322 Sue.Anderson@CenturyLink.com

Sue Anderson Vice President Operations

December 15, 2014

Snoqualmie Tribe Carolyn Lubenau, Chairperson PO Box 969 Snoqualmie, WA 98065-0969

Dear Chairperson Lubenau,

CenturyLink values its relationship with the Snoqualmie Tribe and the opportunity to provide services that meet the needs of CenturyLink's customers located on Tribal lands. CenturyLink is striving to maintain a positive relationship with members of the Snoqualmie Tribe through ongoing communications and, as appropriate, periodic meetings.

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Please contact CenturyLink at 206.345.3322 or <u>Sue.Anderson@centurylink.com</u> com with any questions you may have regarding this letter. We at CenturyLink look forward to meeting with the Snoqualmie Tribe and to continuing a strong relationship that is beneficial to all involved.

Thank you for your attention.

Sincerely,

Sue Anderson

Vice President Operations

Tribal Outreach Checklist

Tribal Contact Information	
Tribe/Pueblo Name:	Snoqualmie Tribe
Contact Name:	Carolyn Lubenau
Contact Position:	Chairman
Contact Phone No.:	425.888.6551
Date Initial Contact:	

Response to Outreach Requests	
Date of Response:	
If no response, date of Follow-up:	
Outcome of Follow- up if any:	

Meeting Attendance	
Date:	
List of those in attendance:	

Needs Assessment for Tribal Community Anchor Institutions	
Services currently offered	
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Rights-or-Way Issues	
Land use Permitting	
Facilities Siting	
Environmental	
Reviews Cultural	
Preservations	
Reviews	
	Follow up Items



Reply to CenturyLink's Request for Meeting

CenturyLink Representative's Contact Information	
Name:	Sue Anderson
Title:	VP Operations
Phone Number:	(206) 345-3322
Address:	1600 7 th Ave, Seattle, WA 98191
Email:	Sue.Anderson@centurylink.com

Primary Tribal Representative's Contact Information – Snoqualmie Tribe

Name:

Address: Email:

Title:	
Phone Number:	
Address:	
Email:	
Addit	tional Tribal Representative's Contact Information (If needed)
Name:	
Title:	
Phone Number:	
Address:	
Email:	
Name:	
Title:	
Phone Number:	
Address:	
Email:	
Name:	
Title:	
Phone Number:	

Proposed Dates for Face-to-Face Meeting(s)	
When:	
Where:	
Alternative Dates:	

Tentative Agenda/Topics for Discussion for Proposed Meeting
Please Return This Completed Form To:
CenturyLink
Central y 2 min
Sue Anderson
•
Sue Anderson
Sue Anderson VP Operations



CenturyLink 904 N Columbus St. Spokane, WA 99202 Telephone: (509) 835-4600 Shane.Riley@Centurylink.com

Shane Riley Manager Area Operations

December 15, 2014

Rudy Peone, Chairman Spokane Tribe PO Box 100 Wellpinit, WA 99040-0100

Dear Mr. Peone,

CenturyLink values its relationship with the Spokane Tribe and the opportunity to provide services that meet the needs of CenturyLink's customers located on Tribal lands. CenturyLink is striving to maintain a positive relationship with members of the Spokane Tribe through ongoing communications and, as appropriate, periodic meetings.

In late 2011, the Federal Communications Commission ("FCC") initiated steps to reform and modernize the federal universal service support system to ensure that robust, affordable voice and broadband service are available to Americans throughout the nation including those residing on Tribal lands. In accord with the FCC's actions, late last year CenturyLink meeting with vour requested representatives of Government/Council to discuss the planning and potential deployment of services on Tribal lands as well as other areas of interest specific to conducting business on your The FCC has advised that the following topics be discussed: (1) Tribal lands. deployment planning with a focus on Tribal community anchor institutions; (2) feasibility and sustainability planning; (3) marketing services on Tribal lands; (4) rights-or-way processes, land use permitting, facilities siting, environmental and cultural preservation review process; and (5) Tribal business and licensing requirements.

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Please contact CenturyLink at (509) 835-4600or Shane.Riley@centurylink.com with any questions you may have regarding this letter. We at CenturyLink look forward to meeting with the Spokane Tribe and to continuing a strong relationship that is beneficial to all involved.

Thank you for your attention.

rane Kiler

Sincerely,

Shane Riley

Area Operations Manager

Tribal Outreach Checklist

Tribal Contact Information	
Tribe/Pueblo Name:	Spokane Tribe
Contact Name:	Rudy Peone
Contact Position:	Chairman
Contact Phone No.:	509.458.6500
Date Initial Contact:	

Response to Outreach Requests	
Date of Response:	
If no response, date of Follow-up:	
Outcome of Follow- up if any:	

Meeting Attendance		
Date:		
List of those in attendance:		

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Preservations	
Reviews	
	Follow up Items



Reply to CenturyLink's Request for Meeting

CenturyLink Representative's Contact Information	
Name:	Shane Riley
Title:	Manager Area Operations
Phone Number:	(509) 835-4600
Address:	904 N Columbus St, Spokane, WA 99202
Email:	Shane.Riley@centurylink.com

Primary Tribal Representative's Contact Information – Spokane Tribe

Name:	
Title:	
Phone Number:	
Address:	
Email:	
Addi	tional Tribal Representative's Contact Information (If needed)
Name:	
Title:	
Phone Number:	
Address:	
Email:	
Name:	
Title:	
Phone Number:	
Address:	
Email:	
Name:	
Title:	

Phone Number:

Address: Email:

Proposed Dates for Face-to-Face Meeting(s)	
When:	
Where:	
Alternative Dates:	

Tentative Agenda/Topics for Discussion for Proposed Meeting
Please Return This Completed Form To:
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CenturyLink
Shane Riley
Manager Area Operations
(509) 835-4600
904 N Columbus St, Spokane, WA 99202
Shane Riley@centurylink.com

Exhibit WA-12



CenturyLink 1545 NW Storman Poststo, WA 98570 Telephone: (560) 697-5282 Fossiolle: (560) 598-5819 Idichsel CongCenturylink.com

Michael Cini Manager Area Operations - Northwest Region

December 15, 2014

Leonard Forsman, Chairman Suquamish Indian Tribe P.O. Box 498 Suquamish, Washington 98392-0498

Dear Chairman Forsman,

CenturyLink values its relationship with the Suquamish Indian Tribe and the opportunity to provide services that meet the needs of CenturyLink's customers located on Tribal lands. CenturyLink is striving to maintain a positive relationship with members of the Suquamish Indian Tribe through ongoing communications and, as appropriate, periodic meetings.

In late 2011, the Federal Communications Commission ("FCC") initiated steps to reform and modernize the federal universal service support system to ensure that robust, affordable voice and broadband service are available to Americans throughout the nation including those residing on Tribal lands. In accord with the FCC's actions, late last year CenturyLink requested a meeting with representatives of your Tribal Government/Council to discuss the planning and potential deployment of services on Tribal lands as well as other areas of interest specific to conducting business on your Tribal lands. The FCC has advised that the following topics be discussed: (1) deployment planning with a focus on Tribal community anchor institutions; (2) feasibility and sustainability planning; (3) marketing services on Tribal lands; (4) rights-or-way processes, land use permitting, facilities siting, environmental and cultural preservation review process; and (5) Tribal business and licensing requirements.

In the Matter of Connect America Fund; A National Broadband Plan for Our Future; Establishing Just and Reasonable Rates for Local Exchange Carriers; High-Cost Universal Service Support; Developing an Unified Intercarrier Compensation Regime; Federal-State Joint Board on Universal Service; Lifeline and Link-Up; Universal Service Reform - Mobility Fund, WC Docket Nos. 10-90, 07-135, 05-337, 03-109, CC Docket Nos. 01-92, 96-45, GN Docket No. 09-51, WT Docket No. 10-208, Report and Order and Further Notice of Proposed Rulemaking, FCC 11-161, 26 FCC Rcd 17663 (rel. Nov. 18, 2011) (USF/ICC Transformation Order). The USF/ICC Transformation Order can be accessed on the FCC's website via the following weblink: http://fjallfoss.fcc.gov/edocs-public/attachmatch/FCC-11-161A1 Rcd.pdf.

In furthering our goal of strong cooperative relationships with our Tribal customers, and the FCC's goal of comprehensive engagement with Tribal authorities regarding telecommunications services, CenturyLink would like to once again extend an opportunity to meet with the Suquamish Indian Tribe at your convenience.

For your convenience, I am attaching a reply form and envelope to facilitate the return of your response. The reply provides the opportunity for you to identify the Tribal representatives that would attend the meeting as well as identify issues of interest to you regarding CenturyLink and the services we provide. Please respond at your earliest convenience so that we can set a meeting date. My office will be pleased to coordinate the scheduling of our face-to-face meeting and work to identify additional CenturyLink personnel as needed to address your specific issues.

Please contact Tina Seymour at (253) 851-1310 or Tina. Seymour@centurylink.com with any questions you may have regarding this letter. We at CenturyLink look forward to meeting with the Suquamish Indian Tribe and to continuing a strong relationship that is beneficial to all involved.

Thank you for your attention.

Sincerely,

Michael Cini

Area Operations Manager

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Tribal Outreach Checklist

Tribal Contact Information	
Tribe/Pueblo Name:	Suquamish Indian Tribe
Contact Name:	Leonard Forsman
Contact Position:	Chairman
Contact Phone No.:	360.598.3311
Date Initial Contact:	

Response to Outreach Requests	
Date of Response:	
If no response, date of Follow-up:	
Outcome of Follow- up if any:	

Meeting Attendance	
Date:	
List of those in attendance:	

Needs Assessment for Tribal Community Anchor Institutions	
Services currently offered	
Deployment plans on Tribal land	
Timeline for provision of services on Tribal lands	
Opportunities to partner with Tribal Authorities	

Feasibility and Sustainability Planning	
Coordinate logistics of providing communications services on Tribal lands	
Address economics, remoteness, and deployment priorities	

Marketing Solutions	
Coordination	
ensuring services are	
marketed in manner	
rleating directly to	
community	
stimulating adoption	
of services on Tribal	
lands	
Developing	
materials, separately	
or jointly, specific to	
the Tribal	
community.	
Identify Issues of	
importance to Tribal	
government and	
CenturyLink	
Determine	
departments that	
need to be engaged	
(customer service,	
technical assistance,	
commercial	
business)	
Other marketing	
service discussion	

Compliance with Tribal Business and Licensing Requirements	
Tribal and business	
licensing	
requirements	
Rights-or-Way Issues	
Land use Permitting	
Facilities Siting	
Environmental	
Reviews Cultural	
Preservations	
Reviews	
	Follow up Items



Reply to CenturyLink's Request for Meeting

CenturyLink Representative's Contact Information	
Name:	Michael Cini
Title:	Manager Area Operations
Phone Number:	360-697-5282
Address:	1545 NW Sherman, Poulsbo, WA 98370
Email:	michael.cini@centurylink.com

Primary Tribal Representative's Contact Information – Suquamish Indian Tribe	
Name:	
Title:	
Phone Number:	
Address:	
Email:	
Additional Tribal Representative's Contact Information (If needed)	
Name:	

Name: Title: Phone Number: Address: Email: Name: Title: Phone Number: Address:	Additional Tribal Representative's Contact Information (If needed)	
Phone Number: Address: Email: Name: Title: Phone Number: Address:	Name:	
Address: Email: Name: Title: Phone Number: Address:	Title:	
Name: Title: Phone Number: Address:	Phone Number:	
Name: Title: Phone Number: Address:	Address:	
Title: Phone Number: Address:	Email:	
Title: Phone Number: Address:		
Phone Number: Address:	Name:	
Address:	Title:	
	Phone Number:	
	Address:	
Email:	Email:	

Name:	
Title:	
Phone Number:	
Address:	
Email:	

Proposed Dates for Face-to-Face Meeting(s)		
When:		
Where:		
Alternative Dates:		

Tentative Agenda/Topics for Discussion for Proposed Meeting	
Please Return This Completed Form To:	
·	
CenturyLink	
Michael Cini	
Manager Area Operations	
360-697-5282	
1545 NW Sherman, Poulsbo, WA 98370	
michael cini@centurylink.com	

CenturyLink, Inc. has over 100 local exchange carriers (LECs) that serve as eligible telecommunications carriers (ETCs) providing Lifeline discounts on local telephone service for qualifying low-income customers in thirty-seven states. Each LEC's tariff or local terms of service contain the terms and conditions of voice telephony service plans generally available to CenturyLink residential customers. Lifeline provides discounts on CenturyLink residential service plans that include voice telephony service. Lifeline discounts provided to qualified recipients include the \$9.25 per month federal discount plus state discounts, if available. Tribal Lifeline recipients receive an additional federal Lifeline discount of up to \$25 per month. Eligible residents residing on Tribal lands in areas where CenturyLink receives universal service high-cost support can also receive a Tribal Link Up credit of not more than \$100 against one customary service initiation fee at a primary residence.

CenturyLink's flat-rated residential service plans provide unlimited local calling. Lifeline discounts also may be applied to local residential service plans that include a certain amount of local minutes or calls at a flat-rate and then have additional charges for minutes or calls beyond those included in the plan. Lifeline discounts may be applied to bundled service packages that include voice telephony services, such as bundles with internet service and/or video service. Lifeline discounts may also apply to voice service plans that include optional calling features such as caller ID, call waiting, and voicemail.

Toll service is available to customers receiving Lifeline discounts in the same manner that it is available to non-Lifeline customers. Toll limitation service is available to Lifeline customers at no charge.

Information concerning CenturyLink's Lifeline program can be found on our Lifeline web page at http://www.centurylink.com/Pages/Support/LifeLine/

A link to the CenturyLink tariff or local terms of service that includes the terms and conditions of this ETC's Lifeline offering is included in response to line 1220.

NOTES:

- 1. (112) (118) The Federal Communications Commission in FCC DA 14-591 adopted May 1, 2014 and in Connect America Fund et al. WC Docket No. 10-90 et al., Order, 28 FCC Rcd 2051, 2054, para. 8 (Wireline Comp. Bur. 2013) (ETC Reporting Requirements Order) waived the requirement that price cap recipients of frozen support or incremental support file five-year plans stating, "until the [Connect America Phase II forward-looking] cost model is adopted and incumbents have the opportunity to accept a state-level commitment, it does not serve the public interest." Since the Connect America Phase II program has not been fully implemented at this time, the five year plan is not required.
- 2. (220) Outages are reported using the criteria provided in 47 C.F.R. §54.313, which differs from the criteria in 47 C.F.R. §4.5 which is the basis for reporting outages to the Federal Communications Commission. Therefore, some outages may not have NORS numbers.
- 3. (220) CenturyLink experienced an unprecedented outage of 911 services in Washington, Minnesota, and North Carolina in April 2014 which ultimately resulted in CenturyLink implementing additional proactive risk management processes designed to reduce the likelihood of any future 911 system failures.
- 4. (300) (310) CenturyLink is reporting any outstanding requests for voice service from 2014 that are unfulfilled at the time of this filing.
- 5. (320) (330) CenturyLink is reporting any outstanding requests for broadband service from 2014 that are unfulfilled at the time of this filing.
- 6. (410) (420) Complaints per 1,000 voice access lines are reported as complaints to any federal and/or state agencies.
- 7. (440) (450) Complaints per 1,000 broadband customers are reported as complaints to any federal and/or state agencies.
- 8. (711) CenturyLink is reporting a-la-cart and data only broadband rates that meet or exceed both the required download speeds of four mega bits per second and upload speeds of one mega bit per second. Widely used upload speeds of 768K or below are not included in this report.
- 9. (800), (810)-(813), (1200), and (1210)-(1223) CenturyLink is a designated eligible telecommunications carrier that receives Universal Service Support for High Cost Areas under 47 C.F.R. 54 subpart D. Therefore, CenturyLink is only subject to subpart (a) of 47 C.F.R. §54.422 as it applies to this filing.
- 10. (810) (813) Per FCC DA 13-1707 released August 6, 2013, CenturyLink is reporting holding company, operating companies, and affiliates (as defined under section 3 of the Communications Act of 1934, as amended, 47 U.S.C. § 153(2)) that are designated as eligible telecommunications carriers and/or that provide retail broadband internet access to end-user customers.

- 11. (921) (929) To the extent the carrier serves federally recognized tribal lands, the attached narrative, in response to line 920, should be relied on to describe tribal outreach and interaction. If the carrier at least offered to discuss the points listed in 47 C.F.R. §54.313(a)(9) to the federally recognized tribes served in a study area, lines 921-929 were marked with a "yes" response.
- 12. (1000) (1010) Carriers must certify that their local rates are at or below two standard deviations of the applicable national average urban rate for voice service, as specified in the most recent public notice issued by the Wireline Competition Bureau and Wireless Telecommunications Bureau. Qwest Corporation d/b/a CenturyLink (Wyoming) and United Telephone Company of the West d/b/a CenturyLink (Wyoming) have certain exchanges with explicit cost based local rates above this standard. Customers in such exchanges receive a Federal Universal Service credit and/or a State Universal Service credit explicitly on their bill. This results in a net charge that is lower than two standard deviations of the applicable national average urban rate for voice service.
- 13. (2000), (2005), (2010), (2014), and (2016) Per FCC DA 13-2101 released October 30, 2013, CenturyLink is certifying at a holding company level.
- 14. (2010) The Connect America Fund Incremental Support program (Round 1) requires participating carriers to deploy broadband services at certain speeds to locations within certain timeframes. The FCC recognized in DA 12-1155 released on July 18, 2012, that carriers may run into practical obstacles that would make it difficult to deploy broadband to the locations that were in the carrier's original deployment plan, and therefore may deploy to eligible locations not identified in the deployment plan. CenturyLink companies participating in the Connect America Fund Incremental Support program (Round 1) experienced the practical obstacles the FCC anticipated, and therefore deployed broadband to a substantial number of locations that are not listed in the notice of acceptance filed with the FCC on July 24, 2012. CenturyLink will identify locations where deployment has occurred in a separate and/or subsequent filing.
- 15. (3000)-(3034) These questions are not applicable. This company is considered to be a Federal Price Cap Carrier or an affiliate associated with a Federal Price Cap Carrier for the purposes of this filing.